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Matting Policy

MAT REMOVAL:

At AJ SPAW, your pet's comfort and health are our top priorities. Mats in a pet's coat can cause serious skin issues, including tightness that strangles the skin and potential tearing. We do not perform continual de-matting as it can cause undue stress and discomfort. Severe matting typically requires shaving, which can result in nicks, cuts, or abrasions due to trapped warts, moles, or skin folds. Heavy matting can also trap moisture and urine, leading to infections and skin irritations.

Post-mat removal effects may include itchiness, redness, and self-inflicted irritations. Additionally, shaved pets are prone to sunburn and should be kept out of the sun or have sunscreen applied until their coat regrows. To prevent matting, we recommend scheduling regular grooming and bath appointments.

There is an extra charge for de-matting, and if charges exceed \$15 or shaving is required, we will attempt to contact you. If we cannot reach you, we will proceed with what is safest for your pet's health and well-being.

HEALTH CONCERNS FROM MATTING:

Matting can lead to various skin conditions, such as hot spots, sores, rashes, infections, and infestations. A matted coat may hide parasites and reveal neglected skin conditions once clipped off. Pets often feel lighter and cooler after mat removal but may take time to adjust.

DOG NAME AND BREED: _____

OWNER NAME AND DATE: _____

OWNER SIGNATURE: _____